



“what they say about us”

Vojager

CABIN: We booked an E2 cabin and a Promenade cabin across the hall for our two children. Both cabins were nice and clean. They smelled fresh and had no apparent lingering odors. I have to commend RCI in their cabin design and layout. There is plenty of storage area and closet space for the size of the cabin. The cabins are logically laid out so that things are easily accessible. The air conditioning units in both cabin worked well. Another thing that was great, was the new bedding. They have recently placed new bedding in the cabins and it is was the most comfortable of any RCI cruise that we had been on. We slept well and solid every night without being awoken in the middle of the night with circulation being cut off in different extremities of our body. RCI gets an A in this area. 😊

Stateroom

We were in JS 1540, deck 10. Our attendant, Franklin, was awesome! Several times, he was ready to clean the room before we were ready to venture out for the day. He was very patient with us, and was very attentive to the cleanliness of our room. The bedding was extremely comfortable; I assume it was the new bedding (?) The one disappointment I had with our room was the refrigerator. It wasn't cold, not even cool. I made several calls about it, and was told that it was more of a "cooler" than a refrigerator. My DH asked our neighbors if we could see theirs, and it actually functioned like a fridge is supposed to. Franklin did keep us well stocked with ice though, so we adjusted accordingly.

Enchantment

We stayed in an outside cabin (#4552) on deck 4. This is in the new stretched section with the new bathroom shower. The room was actually larger than I thought it would be. It was laid out pretty well and had a fairly large window. Unfortunately, the window gets sprayed with seawater and eventually got obscured. The new bathroom shower has a bowed out shower curtain giving you more room. Unfortunately, the curtain is about 1-2" too short since the water bounces off the shower floor and onto the bathroom floor. The beds were comfortable.

Sovereign of the Seas Review 12/8-11

Just got home last night and wanted to let you all know what a wonderful time we had on the SOS. I was a bit worried it would be an older, neglected ship but it was beautiful. I thought the interior of our stateroom was better taken care of than on the Enchantment. The new bedding was so comfy. We all wanted to take the beds home. Great service, wonderful food and terrific entertainment. We are already talking about our next cruise.

MONARCH

We booked cabin 9320 (D1 Starboard on the hump). This was a great central location and an easy walk to anywhere on the ship. We like the size and layout of a D1, which has a full-size sofa, Queen bed, and lots of storage. The new bedding was very nice. Our steward Clifford greeted us when we arrived: he took great care of our cabin and us all week.

Navigator

) Every room on NOS has the new bedding, its soooooooooo comfortable!

I hope this helps....



Enchantment

The bedding was very nice and comfortable. The bed springs were sooo loud though. Any little movement made noise, even setting a bag on the bed. Enough said there... 😊 The JS bathtub was great. The closet was fine, but not as big as on AOS, which we knew going in.

Explorer

The ship was in very good shape and the beds were more comfortable then the last two sailings I have had on this ship. The new bedding was excellent, by far the best we have had on RCCL.

EMPRESS

She already has. I was on her over New Year's - the new bedding was great.

😁 Carpe Cerevisi (Seize the Beer)

5/13/2007 - Adventure of the Seas Southern Caribbean

My Countdown Not Allowed Here
Only For Cruise critic.com
Admin Should of asked Permission countdown by echlforums.com

9/14/2007 - Radiance of the Seas Ultimate Alaska

My Countdown Not Allowed Here
Only For Cruise critic.com
Admin Should of asked Permission countdown by echlforums.com

9/4/94 - Song of America - Bermuda
9/9/01 - Nordic Empress - Bermuda
9/22/02 - Nordic Empress - Bermuda
9/27/03 - Radiance of the Seas - Hawaii
6/12/04 - Empress of the Seas - Bermuda
10/3/04 - Legend of the Seas - Panama Canal
12/30/04 - Sovereign of the Seas - Bahamas New Year's
3/18/05 - Sovereign of the Seas - Bahamas
5/29/05 - Voyager of the Seas - Bermuda
7/7/05 - Enchantment of the Seas - Nova Scotia
9/16/05 - Vision of the Seas - Alaska / West Coast
12/8/05 - Grandeur of the Seas - Cozumel
12/30/05 - Sovereign of the Seas - Bahamas New Year's
3/31/06 - Sovereign of the Seas - Bahamas
5/27/06 - Empress of the Seas - Bermuda
9/23/06 - Radiance of the Seas - Hawaii Circle
12/29/06 - Empress of the Seas - Caribbean New Year's



EMPRESS

We were onboard the first two weeks of December and the new bedding was wonderful. 😊

Radiance of the Seas Feb. 03 Eastern Carib.
Monarch of the Seas May 03 Bahamas
Voyager of the Seas Dec 03 Western Carib.
Majesty of the Seas April 04 Bahamas
Sovereign of the Seas Aug 04 Bahamas
Empress of the Seas Dec 04 Southern Carib.
Monarch of the Seas Sept 05 Baja Coast
Celebrity Mercury Nov 05 Mexican Riviera
Monarch of the Seas March 06 Baja Coast
Vision of the Seas May 06 Alaska
Monarch of the Seas Sept. 06 Baja Coast
Empress of the Seas Dec 06 Southern Carib. B2B
Empress of the Seas May 07 Bermuda
Monarch of the Seas Aug 07 Baja Coast
Serenade of the Seas Oct 07 Repo. Canal
Freedom of the Seas Dec 07 Western Carib.
Explorer of the Seas April 08 Bermuda/Carib.
Monarch of the Seas August 08 Baja Coast

NAVIGATOR

Our cabins were mid ship, deck 7, 7608 and 7606 balconies
I took a bonine each day we were at sea just to be safe and never had a problem, but i could feel a lot more movment in the Metropolis theatre each night. which i think is at the front. so yes I think you can feel it more in the front of the ship.
the beds were great, nice sheets with the RCI logo embroidered on them, comforters with white duvets in crisp cotton, and dark green throw pillows, coverlet or throw, and pillow shams. pads on the mattress under the sheets also. We slept great every night. Hope this helps

VOJAGER

From other posters I have heard that the new bedding is WONDERFUL and no egg crates needed.

Had a great week of restful comfortable sleep.

We were on the Voyager in November and agree that the new bedding is **WONDERFUL!!!**

EXPLORER

We had the new bedding on the Explorer in late Oct. and it was wonderful! The mattresses are very comfortable! 🍷



SPLENDOUR

Had the new bedding on the Splendour in December. The bedding including the mattresses were very very comfortable. No egg crate will be needed.

-Mike

Indeed the new bedding is great. My only issue though is the comforter. For me, who doesn't use heavy blankets, it was so very heavy I couldn't use it. No options...feel like a lead weight on you or have only the sheet.

Bob & Joan
Lawrence, KS

ENCHANTEMENT

Beds were very comfortable, although I have nothing to compare it to since this was my 1st cruise.

We had the new bedding in Dec. Very comfortable, and though it really doesn't matter, I liked the style of it. Enjoy!

My DH & I were on Enchantment in early October... we had the new bedding... it was MUCH better than RCI beds we've had before. Also, the beds are higher/taller, enabling you to stash even a large suitcase underneath. 😊
Just off of the EOS on January 15th.

Our bedding was very nice. As we were getting off of the ship, there were at least 6 if not 7 dumpster full of bedding items. I would guess that a lot of new items came on that day.

Our bed was very nice.

Huge improvement

I was on the Enchantment in Oct, deck 4 standard o/v, new bedding was wonderful, big difference from the previous beds and bedding. Looks nice and feels even better, though i've got to say that i've never had a bad nights sleep on any ship i've been on, that gentle rocking motion takes me back to my childhood.

CENTURY

Our inside cabin, 8107, was beautifully decorated, bright and elegant, with tons of storage space. The new bedding is very comfortable and attractive. The very modern bathroom comes complete with a new hairdryer which doesn't overheat like the old models did. After sailing on the Millennium class ships for so long we found it



SPLENDOUR

Cabin – Outside cabin 3522. This was our first outside cabin as we normally book an inside or balcony but when we booked the outside cabins were priced the same as an inside so it was a no-brainer to take an outside. The new mattresses and bed linen are wonderful. I only wish they would have larger pillows as they seemed about half the size of a standard size pillow. Initially the beds were together but the only way you could really look out the window was to crawl up on the bed so the next day we asked our room steward to separate them into a “twin” configuration. While

We were on the Navigator of the Seas over Christmas Week. It had the new bedding...and it was great!!

Rick, we were on the Monarch in December and the bed, the mattresses, the bedspreads and the pillows were replaced. The new bedding is wonderful 🍷

hello my name is Roger Clarke I was recently on carrabean Princess and was well impressed with the bed, so much so I took of the covers to find your name, would it be possible for me to purchase a bed from you or at least a mattress?????
Roger

Good morning,

I recently went on a cruise and noticed a big difference in the way we slept. It was the bed and mattress (Royal Caribbean - Brilliance of the Seas).

Could you please tell me what the complete package (mattresses, bedsprings and accessories, etc.) of this bed? Does this come in queen-size?

Thank you.

ellen.little@omsl.bm



Serenade

Stateroom

Grade: A. We had an interior stateroom on Deck 4 mid-ship (4527). Mattresses and linens were new; we slept extremely well. It is amazing how well these rooms are designed to maximize the use of all space. While the bathroom and shower were small, they were plenty adequate for us. There was plenty of room for hanging clothes and bins for putting folded

I experienced your great mattress on a cruise. Do you have a USA distributor?

Thank you for your help.

Mrs. P. Taylor
Oregon
USA

Good afternoon.

I am an employee from Royal Caribbean and last week I went on board Radiance of the Seas where the mattresses were replaced by new ones manufactured by you.

I have to congratulate you for the job to the point that I would like to buy one for my home in Spain. Can you please forward me information in regards this matter.

Thank you in advance

Alan-Marcus Bull
Cruise Express Officer
Marine Operations

Hello,

I recently cruised with Royal Carribean. I had a fantastic time, very relaxing and restful. The sleep I received on the mattresses provided was excellent. I am always waking up aching and sore at home while that never happened on the ship. I was so impressed that I wrote to them asking what brand of mattress it was. That is why I am contacting you today.

I would like to find out if your mattresses are available in Canada, specifically I live in London, Ontario, Canada.

Thanks and thanks for a great sleep!

Patti Ciotti



Having gotten up at 4:15 a.m. to make our flight, we couldn't bring ourselves to partake of the ship's evening entertainment that was capped off by a big parade in the Royal Promenade at midnight. The Adventure has some wonderful new bedding. White-on-white sheets with embroidered RCI logos and multiple fluffy pillows beckoned us to dreamland.

Adventure of the Seas

by Austin Kearney
Southern Caribbean

May 27, 2007 **Introduction**

When entering on the left is a mirrored wall and shelf and three wardrobes: one has shelves and the other two have hangers and more shelves. Now, we come to the good part, RCI is in the process of upgrading all the beds to those similar to the Freedom's: Wonderfully firm mattresses, double mattress pads and new white duvets! Excellent!

Navigator of the Seas

by Mary & Vincent Finelli
Transatlantic Crossing
April 14, 2007

The bedding has been upgraded and the bed was much more comfortable than previous cruises. Plenty of storage space throughout the room. The rooms have hair dryers, shampoo/conditioner dispensers, soap and electric

Serenade of the Seas

by Mike Y.
Southern Caribbean
March 17, 2007

Stateroom

Grade: A. We had an interior stateroom on Deck 4 mid-ship (4527). Mattresses and linens were new; we slept extremely well. It is amazing how well these rooms are designed to maximize the use of all space

Serenade of the Seas

by John & Christina
Southern Caribbean
March 3, 2007

We were on a royal caribbean cruise and saw mattress covers on the mattresses that had your company's name on them. We would like to know where we can purchase one since it was extremely comfortable to sleep on! There were 2 covers on top of each other with elastic holding them onto the corners. Any information would be so helpful! Thank you!

Please send info to Sophnest@aol.com



Are your products available in the USA? If so, where?

-John J. Zelenka

845-426-0427

www.Zelenka.com

Hi

I suffer from back pain and i recently was on the royal Caribbean cruise liner where I got your web address from –

these mattresses where perfect for me - I never enjoyed sleep like it - Can you tell me which mattress you supplied to them and how much they are–

I would also like to know if you ship to Northern Ireland and how much is shipping –

thank you

Sinead Mckeever

Dear Sir/Madam,

We have just returned from a cruise on the Royal Caribbean's Navigator of the Seas.

Our beds had your 'Admiral' mattresses.

I have visited your website but there was no mention of the Admiral.

Could you please advise if this mattress is available and if so is it available in the UK ?

Many thanks.

Leonard Unsworth

i would like to aquire 4 standard size pillows like the ones we had on a recent cruise. please advise.
robert b. turner

Dear Sirs

We have just been on a Royal Caribbean cruise, and loved the mattresses!

Could you please tell us what type these mattresses are.

Thank you for your help.

K Reeder (Mrs)



We were on Royal Caribbean Cruise Line "Vision of the Seas" in August and like the mattress. Can you tell me which product line you supply to them and the pricing for purchase? We would be interested in queen size.
Thanks.

*Cathy Diegel Paxton
Travel Agent
Majest International
303-576-8123
Fax: 303-657-9457
Email: SundancerCruises@yahoo.com*

Sovereign of the Seas 8-17-07 review

The room was about what we expected. The bed was situated under the window (we were on deck 5 in an oceanview) so it left space to walk around. The new bedding is wonderful. I asked my Hubby what he thought of the bedding and he said it seemed like the most comfortable bed he has slept in on a ship. I then told him about the new bedding, etc. There are no safes in the room which we knew but it worked out fine.

Adventure of the Seas

Cabins: We had connecting cabins, 1578 and 1584. The balconies were huge, and received much use over the week. Having a full lounge chair on the balcony made for much relaxing and reading--especially with the early departures every afternoon. The new bedding was very comfortable, and overall the cabin was very clean, and in very good condition.

My family and I sailed on the Explorer of the Seas 8/3/07. This was my 7th cruise out of Bayonne. Embarkation was a breeze. We arrived at 12:15PM and were on the ship by 12:45PM. A quick lunch at the Windjammer and we went to our room. The Owner's Suite is a beautiful room. Some of the furniture did show some wear, but overall the room was in good shape. The bed was fantastic! Our room steward was very attentive.



Hello

I am emailing from Northern Ireland and I was recently on the Adventures of Seas Cruise Ship belonging to Royal Caribbean. I got your company name from the mattress I slept on and really enjoyed my nights sleep. I have an injury on my back and I would really like to find out what mattress you supplied to this ship and how I could purchase one.

Please contact me back – this is the second email I have sent

Many thanks
Sinead McKeever

Tel:07730662842

Address:
11 Chapel View
Mullaghboy Road
Bellaghy
Magherafelt
County Derry
BT45
New Mattress Brand

Does anyone know what brand the new mattresses are that RCI installed on all ships early this year? They are heavenly!

Marktime

I have tried and tried to get that answer myself. The only thing I can find is that they are new framed designed to prevent sagging, and they are 9 inch thick spring mattresses with 220 thread count sheets. I even googled the question and got close to the answer, but no cigar! We are going to buy a new mattress this weekend, and we really want one comparable to RCI's!

We find them so comfy when cruising, it's hard to get out of bed in the morning 😊

Good luck, and if you find the answer let us know 🙏

Cabin: I was in an connecting cabin forward on the 6th floor. It seemed that many of the places I wanted to see were aft, but the promenade was only one floor down. The room was typical: small with a cute little balcony. The bed was amazingly soft (my father, in the connecting room, said he wanted to take it home.)

Our queen size bed was plush and slept like a cloud with the white down pillows and bedding. As a matter of fact, it was hard getting out of it, it was so comfy

. We were on her in February and she was in great shape. I believe the bedding is new, it was very comfortable. We also had an inside cabin.



I was a passenger on a Royal Caribbean Cruise ship called "Liberty of the Seas" in August of this year. I would like to purchase the exact same mattress that was in our stateroom (6th floor). Bonnie Boys of Royal Caribbean tells me that you are the manufacturer. Can this mattress be bought in the United States, preferably in or near New York?

Thanks in advance for a response.

Jerome Kirsch

E-mail: k5jk@aol.com

U.S. Phone: (631) 367-1290

P.S. If same mattress can't be bought in the U.S. - are you aware of a mattress sold in the U.S. that has generic similarities with regard to construction?

Dear Miss Pier:

I spoke with Royal Caribbean cruise lines yesterday and they referred me to you.

RCC said you are the purchasing agent for RCC.

My husband & I took the 6 day RCC cruise to Bermuda from Aug 26, 2007 to Aug 31, 2007 that left out of New Jersey.

My husband has a bad back. But he said he slept very well on the mattress in our stateroom during this cruise.

We are in the process of looking to purchase a new bed and box spring. Since he slept so well on the mattress RCC uses, we would like to know what manufacturer, label and issue you used on the RCC trip in August that you supply the RCC ships with.

I would very much appreciate if you could help me.

Thank you.

Laura Silver

email address : Lsilver6@gmail.com

cell: 516-361-1690



Hi, I have been in touch with Royal Carribean cruise line after just returning from a trip to Europe on the Navigator of the Seas.

Having had such a wonderful holiday and 2 weeks of the best sleep of our lives I asked if they could tell me who their mattresses were supplied by.

They gave me your address but were unable to tell me which mattresses are used on the ship just that they came from your company so I am hoping you will be able to tell me.

My husband suffers with a bad back but did not suffer at all whilst on the ship, but 3 days back home and he was in agony again.

Hope you will be able to help.

Many thanks
Linda

linda.thomas3@ntlworld.com

Just returned from Mercury on 9/14 - beds were GREAT!

Mrs. H

Monarch '99
Victory '00
Infinity '01
Grandeur '02
Diamond '04
Miracle '06
Mercury '07
Triumph '07

Don't have any pictures, but I can tell you that on our 6/22/07 Alaska sailing the beds were VERY comfy!!! Unfortunately I got a terrible upper respiratory infection and I spent a lot of time in bed fighting off a fever (15 months of planning to spend it in a bed!...but I digress) and it was very comfortable, no springs in sight. I'm sure you will enjoy them as well!

Happy cruising!

Grandeur

Stateroom: Was acceptable but obviously not as good as those on the newer ships. It was clean with the expected signs of wear for a ship of its age. Our stateroom attendant was terrific as he was visible, cheerful and did a great job. The new bedding was very nice and quite comfortable.



Adventure

Cabins: We had connecting cabins, 1578 and 1584. The balconies were huge, and received much use over the week. Having a full lounge chair on the balcony made for much relaxing and reading--especially with the early departures every afternoon. The new bedding was very comfortable, and overall the cabin was very clean, and in very good condition.

Explorer

Stateroom: Our cabin steward was pleasant and we enjoyed the towel animals. The new bedding was great. Having the over the door shoe organizer in our bathroom was a lifesaver and we stored lots of stuff in it. The pullout couch was a bit of a negative: stained more than any furniture I have ever seen before in any hotel, dorm, or library. How RCCL could allow that to remain in the cabin is beyond me. The size of the pullout was good, but our steward could not provide us with an eggcrate, which I think should be mandatory since there is essentially no mattress. We enjoyed the balcony when we could (see weather below) and basically looked upon the cabin for what it is supposed to be: a small, functional place to change, sleep, and regroup. For those things, it worked.

Explorer

The rooms were clean, had been just upgraded with new bedding that was beautiful and comfortable and the housekeeping staff were right on top of keeping our room in great shape. A word of caution to those with kids...the treats in the

Adventure

). The beds were actually very comfy and the new bedding is nice. Other than the beds though there is really nothing special about the rooms at all. If you would

Rhapsody

Very nice towel animals every night and I LOVED the new bedding. Ugh, if I wasn't having so much fun I might have stayed in the bed all day.



Monarch

The ship: The condition of the ship was pretty good. When we boarded they were replacing some flooring by the pool. Our waiter said the Monarch is due for drydock again in soon. I liked the new bedding very much

Century

The cabin was clean with ample storage space for clothes and luggage. The bathroom was clean and had a surprisingly large shower. Celebrity's new bedding was comfortable and attractive. Century is an older refurbished ship, and there were a few

Liberty

Cabin: We lucked out on our deck 6 cabin with balcony as RCI chose our cabin for us since it was on their dime. It was beautifully furnished and with ample space and of course, the new bedding which was luxurious and comfy. The only negative comment I can make here is that the pillows were too plump for me, I'm used to down pillows

Splendour

Our cabins were ready upon our arrival. Our basic, category M inside cabin was very small and we did not have a lot of storage space. The new bedding was wonderful and very comfortable. We stowed our carry-ons and went

Explorer

The new bedding and beds are absolutely the most comfortable we have experienced and our room steward, Debra, was wonderful. We did tip her in cash right off the bat which I think is a good idea. We were incredibly pleased with her service for the entire cruise.



Majesty

The new bedding is very nice, and the fact that you don't end up in the crack between the beds any more is a bonus. The bathroom was small but there was plenty of room to do what you needed

Adventure

STATEROOM We had a Superior Oceanview in the aft of the ship which was very, very quiet. We did have 40 mph winds on one or two nights and it did some rocking, but not enough to bother either of us. The new bedding was beautiful and very comfortable. The bedspread was white with silky stripes in the fabric and the contrasting dark

Enchantment

New bedding had me sleeping like a baby. Bring a alarm clock. In the interior room it can be 3am or 9am and without a clock, you can't

Explorer

New bedding is a huge plus because you are tired after everything (or nothing!) there is to do onboard all day! The bed is very comfortable. Only problem with the room was the couch is in serious need of cleaning or refurbishment. Dark

Monarch

We stayed in Cabin 1076, a JS near the stern. The new bedding was installed in September, and it's wonderful! Monarch has had real beds (not the foam on a frame monstrosities) since her refurbishment in 2003, but the new mattress and new linens were very comfortable indeed! The colors (a dark teal) actually worked with the carpet & drapes, but if they use the same colors on the Radiance class ships, they will clash terribly



Vision

Our cabin was clean, the new bedding fabulous!! A five-dollar tip in the first few hours got us robes, always has, always will. It is amazing what

I'M INTERESTED IN ROYAL CARIBBEAN'S MATTRESS DOUBLE - CODE 0474.06
- PILLOW TOP LOTTO 4.

PLS SEND PRICE FOR EXPORT TO US OR LOCAL REPRESENTATIVE, IF
AVAILABLE.

GRAZIE!

JANETTE

My husband and I recently took a Royal Caribbean Cruise/Empress of the Sea to Bermuda. It was our very first time on a cruise and we loved it. I am contacting you in regards to the type of mattress that the cruise line purchased for their ship. My husband and I slept great the entire cruise and had no back problems at all. All we know is that it was a pillow top mattress. Could you please provide us with further information about the mattress because we are interested in purchasing one for our home.
Thank you.

Please reply back to this e-mail address with any information you have regarding the pillow top mattress that Royal Caribbean Cruise Line purchases for their ships.

Patricia M. Scott
Cahill, Wilinski, Rhodes & Joyce
(856) 428-2100 [ph]
((856) 428-8471[fax]
ps@cahill-law.com

Cruise Review: Majesty of the Seas

Our Room

When we got in our room the beds were 2 twins. We shoved them together ourselves and later on our steward changed the sheets out. The bedding was supremely comfortable but I would wake up at night sweating. The room was always warm no matter what temps we set it at.



We were just on the Celebrity Constellation cruise ship and enjoyed sleeping on your mattress. We are inquiring about any possible U.S. distribution locations. We reside in Columbus, Ohio. Please send us information to:

Winer
5200 Buckeye Grove
Columbus, Ohio 43214
(614) 888-1693

Thank you.

I just got off the maiden voyage of NCL's new ship the Gem where I got to sleep on your Admiral mattress. Where can I buy one and how much will it cost?

Thanks

Weissman
Miami, Florida

I was a passenger on a Royal Caribbean Cruise ship called "Liberty of the Seas" starting August 18 of this year. I would like to purchase the exact same mattress that was in our stateroom (6th floor). Bonnie Boys of Royal Caribbean tells me that you are the manufacturer. Can this mattress be bought in the United States, preferably in or near New York? Thanks in advance for a response.

Jerome Kirsch E-mail: k5jk@aol.com.

U.S. Phone: (631) 367-1290

P. S. If same mattress can't be bought in the U.S. - are you aware of a mattress sold in the U.S. that has generic similarities with regard to construction? or If you could tell me what the basic construction is comprised of (viscose-elastic foam etc.), I may be able to locate a mattress with similar properties.



Junior Member		Posted 06-07-07 05:53 PM
<p>DOES ANYONE HAVE ANY KNOWLEDE OF THE TYPE OF BEDDING ON THE DAWN. I'VE READ THAT THE CRUISE LINES HAS CHANGED ALL THERE BEDDING TO A BETTER QUALITY,BUT HAVE NOT BEEN ABLE TO VERIFY THIS. SINCE I'M ON FOR MEXICO IN OCT.2007 I'M HOPING FOR THE BEST.THANKS</p>		
<p>Posts: 1 Registered: 06-07-07</p>		

<p>tnpmac Junior Member</p>		Posted 09-07-07 10:24 PM	Hide Post
<p>I can't tell you much about the bedding, but I can tell you that I've been on 2 Princess cruises (05 Alaska & 06 Southern Caribbean)and I thought the bed and bedding were wonderful. We're going on the same Southern Caribbean cruise this December. I have no complaints about my Princess cruise's.</p>			
<p>Posts: 2 Registered: 09-07-07</p>			

Ignored post by [tnpmac](#) posted 09-07-07 10:24 PM [Show Post](#)

<p>trvlagent Junior Member</p>		Posted 09-08-07 12:44 PM	Hide Post
<p>Past experience on Princess is the bedding is excellent.. You can have your beds placed as 2 twins or a queen.. Enjoy the ship and cruise, Princess is wonderful.. I will be on the Crown end of Sept.. It will be my 7th Princess voyage.</p>			
<p>Posts: 2 Registered: 09-08-07</p>			

Ignored post by [trvlagent](#) posted 09-08-07 12:44 PM [Show Post](#)

<p>heather052955 Junior Member</p>		Posted 09-	Hide Post
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Hello

We have been on a cruise lately on the Norwegian Gem and we are interested in purchasing mattresses like the ones used in the cabins of this cruise liner, which were called Bliss Bed, manufacturing by your goodselves. I went into your website and found out that you have different types for sale. Can you please let me know which section of the mattresses I should look into, to assure myself that it is the one used in the cabins of the cruise liner. Was it Orthopaedic or Relax etc. If you can help me I would be interested to receive further information.

Please note that you can reply on this address or on my home address as follows:
phyllis1@malta.net

Thanks and Regards.
Phyllis Micallef

ALLCHEM LTD.

BLB 45A, Bulebel Industrial Estate, Zejtun. ZTN 3000. MALTA.
Tel. 00356 21803841/2/3 - Fax 00356 21803840
email: phyllis@allchemmalta.com

Dear Sir/Madam,

I recently had the pleasure of sleeping on one of your beds, which was extremely comfortable.

I live in London and wonder whether I can purchase one of your mattresses a here?

I look forward to hearing from you.

Ros Blechner
Falk Personnel
Tel: 020 8203 7293
Email: ros@falkpersonnel.co.uk



#1

June 29th, 2008, 08:13 PM

annfi
Cool Cruiser

Join Date: Apr 2003
Location: Northern California
Posts: 126

 **Just back from Jade June 13 Med- LOVED IT!**

It is intimidating to start a trip report after reading some incredible ones that folks have posted.

Mine will be short and sweet because if I don't get it done now, life at home will get in the way and it will never get done. Feel free to ask questions. Basically, I just want to get the word out that we had a FABULOUS cruise. We are definitely fans of NCL and the Freestyle way.

Previously we have sailed:

HAL Maasdam NewEngland/Eastern Canada 2006

NCL Majesty Bermuda 2005

Carnival Glory West Car 2003

NCL Star Hawaii 2002

Grand Princess Med 2000

We took our 17 year old daughter as a high school graduation gift and last night she showed her 2 best girlfriends "some" of the over 1400 pictures she took. She LOVED the trip and it will definitely be a lifetime memory for her.

I'm going to post port info on the Europe thread.

We thought the ship was beautiful and very well laid out. We quickly overlooked the "Hawaiian" decor. It was very well maintained and kept spotless.

We have never had a balcony before but since it was 3 of us in one cabin for 14 days we thought we should splurge. We were in cabin #9024.

Room steward, Pablo from Peru was excellent - kept our cabin spotless.

Not sure if we would pay for a balcony again. We NEVER sat out there.

We liked to hang out in the "Great Outdoors" out on the back deck 12.

Cabin was comfortable for the 3 of us. Well laid out. Bathroom very small but worked okay for us. We gradually got into a routine allowing each to have their own time to get ready and out.

Yes, our bed was really really comfortable - we all slept so well every night and never heard any noise from other cabins.



Saturday, June 28, 2008

[Cruise Review](#)

A few of you have asked for an overall review of the ship and cruise. This post is my attempt to do that for you. Of course, reviews (like blogs) are idiosyncratic... sometimes with an emphasis on the idio-t part. :-) So, keep your grain of salt at the ready.

Public Rooms

The NCL Jade is a very attractive ship with a pleasing, flowing layout (pictures to follow sometime next week). We were aboard the NCL Sun for one night in April, and I was less impressed with its public design. In my mind, the Jewel-class ships (such as Jade) have corrected the Sun's design shortcomings. Indeed, I rather enjoyed seeing the evolution. I don't have a lot of points of comparison, but I feel the Jade (and by extension other Jewel-class ships) has a very different feel from RCI's ships with their multi-story dining rooms and atriums. As such, I think it's better to evaluate the ship individually rather than compare it to different vessels, much like one can't really judge the quality of a Romanesque cathedral by comparing it to one in the Rococo style.

Cabin

We loved our cabin. We had originally intended on an inside cabin but later upgraded for about \$500/pp extra to an aft balcony (Deck 8, #8134). In my mind, this was worth every penny... as the views were magnificent and the balcony adds a real sense of spaciousness. The cabin was nicely appointed with a "cheerful" décor and in good condition (though the carpet could probably use replacing). The bed was very comfortable with extra pillows and nice bedding – the best I can recall at sea. Likewise, the bathroom was stupendous! It included a pretty roomy walk-in shower with sliding glass door (no wet bathroom floor from a goofy shower curtain) and good quality fixtures. Storage space was perfect for us (as moderately light packers), but I have no earthly idea how those with steamer trunks full of clothing managed! The mini-fridge (which we had cleaned out immediately by our cabin attendant) was really helpful for keeping drinks and/or snacks cool. The cabin steward was very nice and helpful... though, I've had better as the little things were sometimes overlooked. Nonetheless, I expect this is typical when on such a long voyage. Overall, the NCL cabins aren't huge but are nice. We lived there very happily for 14 days and could do another 14 days starting tomorrow in it without getting "cabin fever" (pun, once again, intended).



----- Original Message -----

From: Fiona.Hann@carnivalukgroup.com

To: jrlawton@btinternet.com

Sent: Wednesday, June 25, 2008 1:02 PM

Subject: Arcadia Mattresses

Good Afternoon John

Further to our telephone conversation I have managed to carry out some research into the manufacturer of the mattress you will have used on your recent cruise on Arcadia.

The manufacturer is a company called "Matermol" who are based in Italy. They do not have a base in the UK however I do know that they sell direct to the public. Their details are as per below:-

Matermoll SRL
Via Isorelle 17B
Genova
SAV 16010

Tel: + 11 39 0109642611

Fax:+ 11 390109642631

I have a contact name of Pierangela Alessio with an email address of pierangela@matermoll.com

I would recommend sending an email in the first instance and take it from there. I do not have an actual model name of the mattress but I am sure Matermoll will be able to identify which mattresses they would have supplied us for the vessel.

I do hope the above information is of use to you, however should you require further assistance, please let me know, I have attached a link to their website which may also be of interest to you.

Best Regards

Fiona Hann
Furnishings Superintendent

Tel: + 44 (0) 2380 65 5366

fax: + 44 (0) 2380 65 5014

Mob: + 44 (0) 7801 036784

Internal Mobex: 85366



Dear Pierangela,

We have recently returned from our first cruise on Arcadia and had a very comfortable fourteen nights sleeping on Maternoll mattresses in balcony cabin D81. Please refer to copy email below from Fiona Hann at Carnival - P & O.

We have an Dorlux Ottoman double storage bed which opens like a car bonnet and the Hypnos Orthofirm De Luxe Mattress which we use is rather heavy and difficult to lift.

Consequently we think a lighter, high quality mattress similar or superior to the one which we slept on our cruise would be better for us.

For the good health of our backs we need a firm, supportive and resilient mattress which is both comfortable and light weight.

Our storage bed base is UK Queen Size (5 feet wide) and has a flat solid wooden surface like the bed base in our cabin.

A double mattress to cover the whole area or two singles 2.5 feet wide and zipped together would satisfy our requirements.

Your best advice concerning product specification, configuration, supply lead time and most commercially competitive terms etc would be appreciated as soon as possible.

Many thanks

John

Hi,

i recently came across a coat (thin mattress) on top of a mattress on the boat Norwegian Jewel with the details:

TYPE: Mattress pad w/insert

P.ORDER: 21-15627

I'm located in Greece and intrested in purchasing one or more for double bed(s).

Can i buy it from you or do you have any details of a reseller in Greece?

Also do you have any prospectus with more details about the mattress pad to send me with price details as well?

My address is:

3b Achileos str.

Agia Paraskevi

Athens, Greece

15342

Thanks a lot,

Best regards,

Georgia Giannioti

mobile: +30 6979977193



Hello Mr and Mrs Alessio,

A passenger has had back pains for years and slept well and woke up without any pain for the first time in at least 6 years after sleeping on your mattress.

As a result they were wondering if they could possibly purchase one.

Kind Regards

Jennifer Lee
Customer Relations
Carnival Australia
Tel 1800 127 384 (Australia) 0800 444 740 (NZ)
Fax +61 2 8424 9150
jennifer.lee@carnivalaustralia.com

Hello,

My mother and I have just returned from a cruise on the ship Queen Victoria, where we slept on Mattermoll mattresses. **They were so very, very comfortable that we would like to buy 2 mattresses for our home in the UK. We would like to buy exactly the same type of mattress that we slept on,** although we need a different size. **The size we need is 138 x 195** (which is a standard double sized mattress in the UK).

We hope that we will be able to buy 2 of these mattresses from you, and we would be grateful if you could give us more information about how we can do this.

The Mattermoll information on the label of the mattress on the ship was as follows:

**Cunard
Queen Victoria
P.O. QV-USD008
LUX MATTRESS PAX (ALL GRADES)
SIZE cm. 85 x 195
IMO RES. A. 688 (17)**

MED493205CS CE MODULE F 07NAO1 - 2003/01 -22

**0474.07
LOTTO 11272/13285
MADE BY MATTERMOLL**

We look forward to hearing from you as soon as possible.

Regards,
Deena Singer



please could you help, we recently went on a cruise on the QE2 Liner and had a lovely nights sleep on one of your mattress, could you let me know which mattress it is and whether we are able to order one from you, I am also not sure which bed spring it was, I have taken the details from the mattress on the Ship:

MAT.PORTOFINO CM.96X198
GRILL REGULAR
MED 492304CS
CE MODULE F 05GE01 - 921/7

Kind Regards
John McCoid

Dear Sir/ Madam:

I am interested in identifying a particular mattress that you manufacture. Last year, July 2007, I took a cruise on the ship, Adventure of the Seas, in the Royal Caribbean cruise line. The mattress in the state room was extremely comfortable. The Royal Caribbean customer service department informs me that your company manufactured the mattresses on that ship.

Is there a way you could identify which type of mattress you provided for the Adventure of the Seas, and whether I might purchase the same type individually?

thank you for your assistance,

Kevin T. Grimm
Kevin T. Grimm
Associate Professor of English

Oakland University
Rochester, MI 48309-4401

248-370-2250

Buenas tardes, me pongo en contacto con ustedes para ver si me pueden sacar de dudas, hace 2 semanas estuvimos de crucero por el mediterráneo con la compañía Norwegian Gem (NCL) en la semana que duro el crucero, tengo que decirles que dormí de maravilla, ya que por desgracia tengo problemas óseos, dormía de un tirón todos los días, cosa que desde hace tres años, no lo consigo, nos fijamos en la cama del camarote y vimos que por encima del colchón había como un cubrecamas o funda nórdica, no sabría decirles su nombre exacto, me apunte en un papel la referencia que había en la etiqueta y quien la había fabricado, por eso me pongo en contacto con ustedes, a continuación les indico las referencias que había en la etiqueta, y si es posible saber si ese producto lo venden aquí en Barcelona, en caso de que tengan alguna sucursal o vendan ese producto en alguna tiendan que trabajen con ustedes, o si es posible, ese producto me lo pueden enviar contra reembolso hasta Barcelona, puesto que se acabarían mis dolencias óseas, y eso para mi es un sueño, espero que puedan traducir perfectamente estas letras, ya que el Italiano por desgracia no lo domino, y reciban de antemano un cordial saludo y gracias.

TYPE: Mattress pad w/insert
SIZE: 34,6x78"
P.ORDER: 27-3698
VENDEDOR: Maternoll srl- Genova- ITALY



Hello.

I recently took a cruise on Royal Carribean and had to call them about how wonderful the beds were. They gave me your name and email address to further inquire about availability here in Canada. I am hoping that you can help me for it was the best weeks sleep I have had in years!

I look forward to hearing from you.

Thank you,
Stephanie Marcovitch

Recently we were on the Grand Princess Cruiseship and we like your Matermoll mattress.

The label states "Admiral Mattress" P.O. SAPG02200 SHIP GRAND PRINCESS

SIZE CM 85X195, IMO RES. A. 688 (17)

Can we find your MATERMOLL mattress in LOS ANGELES, CALIFORNIA, U. S. A?

Thank you and anticipating your reply.

Ed Sadin

Dear madam,
after a telephone conversation, about the mattress that is in the cabin of THE NORWEGIAN JEWEL.

I send you the details of the mattress I wish to be sent in Greece:
The size is 160x200 cm.
And I would like the price for 1 mattress for the moment.

Also I would like to include 2 pads for the same size of bed.

My address is:

3B Achilleos str.
Agia paraskevi,
15342, Athens
Greece

I'll be waiting for your answer with the price.
Thanks a lot,
Regards
Georgia Giannioti.



Ian Birkett
2 Vynes Close, Nailsea, North Somerset, BS48 2SJ, England
Mobile 07967 583311
Fax 0845 166 2202
e-mail ian@thebirketts.co.uk

Hi, I had the pleasure of cruising with NCL recently on the Norwegian Jade. I must say that the bedding was just superb, the best I've ever slept in. I would like to order the same bedding. I have a Kingsize waterbed. Can you please explain what I need and give me a quotation. Thank you for 7 nights excellent sleep and your attention in this matter.
Ian Birkett

Dear Sirs,

I have just arrived from a cruise on board of Splendour of the Seas, from Royal Caribbean. The 2 mattresses together were wonderful and also the piece that covers both of them, very comfortable. I don't know the name of it and by consulting your site I still did not figure out the name. Do you understand exactly what I am talking about?

The reference on the tag was:
**Pillow Top, size MM 820x1980 - lotto 1
n° 047406**

Do you ship these items abroad?
I am writing from Lisbon, Portugal.
Is there any company in Portugal which sells your products?
I would like to buy one of those covers, will it be possible?
Are there other sizes?

Thanks for your answer.

Sincerely yours
Maria Clara Melo

Phone number: +351934566156



From: dsuway@aol.com [mailto:dsuway@aol.com]
Sent: Thursday, October 09, 2008 2:57 PM
To: oliver.demori.usa@maternoll.com
Subject: NCL Bliss Bed

Oliver,

My husband and I recently went on a cruise on the NCL Jewel and had a chance to try the 'Bliss Bed'. It is by far the BEST mattress that my husband and I have EVER slept on. We have been on RCL, Princess, Celebrity, etc, but NEVER have had such an amazingly comfortable mattress. It really made our cruise extra special.

I understand that your company is the supplier for these beds for the US. Please let me know how much a Queen or King size would be shipped to zip code 30339. I have my heart set on sleeping on one of these beds at home!

Sincerely,
Diane Suway
404-409-8932

McCain or Obama? Stay updated on coverage of the Presidential race while you browse -
[Download Now!](#)

Hello: I am looking for mattresses, where can I see all you have for sale??

I tried "BLISS BED" by NCL.....and it was fantastic, do you have it available?

Please let me know.

Estela A Garcia
Interior Design
Mgarcia364@aol.com

From: MGarcia364@aol.com [mailto:MGarcia364@aol.com]
Sent: Monday, October 13, 2008 9:15 AM
To: oliver.demori.usa@maternoll.com
Subject: Re: Maternoll Bedding SECOND REQUEST!

P L E A S E.....I am an "Interior Design", I can send you the papers by fax or mail.....but PLEASE try to find out for me, I have bought furniture in Italy and it has been sent to the USA.

Please, these are the best mattress!

Thank You, I will be waiting for you!

Best Regards,

Estela A Garcia
Interior Design
License: 177497-6
Mgarcia364@aol.com



Cabin: Our cabin was located slightly back from mid-ships towards the rear of the ship and was an excellent location. On arrival the cabin was clean and ready for our week long stay. Closet space was ample and the size of the cabin was not an issue. Beds were comfortable (no issues with the mattress) and as always we both slept soundly on each night we were onboard.

Cabins

Queen Victoria has 32 different cabin grades, ranging from inside twin rooms of some 152 square ft. to two Grand Suites of some 2,000 square ft., including balcony. A standard outside cabin of C3 grade comes with two cupboards with hanging space and a third one with shelves and a safe. A desk has two drawers and the two night tables have a shelf each. There is a comfy two-seater sofa with cushions and a small table. The carpet is of good quality, and you feel like you're sinking when you walk barefooted.

The bathroom is on the compact side, yet the shower curtain is thick and helps to keep water away from where it does not belong. A set of Gilchrist & Soames products awaits you in the bathroom -- the body lotion bottle has a mouth big enough to get little doses out of it rather than the whole contents at one go, which is a nice little detail. The bed is wide and comfortable and has three pillows for each person.

So far so good, but then come the hiccups. Firstly, the TV is too far to one side, making it difficult to comfortably watch it from the bed. The high-backed chair by the desk requires both hands to move. Well, you can watch the TV from the sofa and use both hands to move the chair, but there's nothing you can do about the third problem.

Many cabins have just two drawers.

While the cupboard space is adequate for cruises of maybe up to 14 nights, for longer cruises, the shortage of drawer space is a major flaw. Cunard is aware of this following an avalanche of not-so-positive feedback and Paul Wright, master of Queen Victoria, says that it will be rectified as soon as is practically possible.

Cabin grades C4 and C5 have views obstructed by lifeboats, while the A6 grade accommodations on Deck 5 have views partially obstructed by the life saving equipment. If you are looking at this range of accommodation, the C3 grade on Deck 1, although lower in the ship, may be an attractive option as the views are not blocked from here. The ship seems to cope with rough seas with less slamming than some others, which is good news when considering



Spettabile Ditta

In aprile abbiamo fatto una crociera con la Royal Caribbean (**Navigator of the Seas**) e abbiamo constatato che i MATERASSI sono veramente RIPOSANTI.

Quindi vorremmo acquistarne 4 dello stesso tipo che si trovano sulla Nave sopra indicata.

Queste sono le misure;

2 = 90cm X200cm

2 = 140x200cm

Ne saremmo grati se ci Faresti pervenire il prezzo + la Spedizione.

Questo e il mio indirizzo;

Henrik Gerhardt

Am Wasserwerk 2

58840 Plettenberg

Germania

e-mail: Fa.Gerhardt-Huebner@web.de

Tel.: 00492391/149343

Fax: 00492391/149344

Grazie e cordiali Saluti

Henrik Gerhardt

Hello,

I have recently cruised on the CUNARD ship, Queen Victoria. The ship was built in an Italian shipyard and the bed that I slept on was manufactured by your company. I do not have a product code but the label stated the word LUX and that you had made it for the Queen Victoria ship. I think the bed consisted of two single mattresses connected together, each one being 2m long and 85cm wide.

I was most impressed with the quality of the mattress and would like to buy them. Do you know the product name and whether they are exported into the UK?

Thanking you for your help,

Regards

Robert Ollerenshaw



I have just been on a P&O cruise and slept on one of your mattresses, it was so comfortable that I made a note of its details but cannot find it on your web site. What was it - can I get it in the UK. Details on mattress were P.Order N.116098. Mat. Portofino. Med 492304CS 0 CE Module F 2004/NA/2247/01 NR10627 0474.04. Thanks Chris

Hi I tried to send the form couldn't find how to send it. We were on the vision of the sea cruise ship and love the mastress and bed frames we own a resort with over 100 beds and would like some information on your mattress and frames. Here is the # we got off of the beds 39 010 9642611 could you contact us with price on catolag. Here is our address Patoka 4 Seasons Resort
7886 W. State Rd 164 Eckerty,Indiana 47116
1-812-685-2488
Email address
Patoka4seasons@tds.net
Thank You
Ginger Smith Owner

We just returned from a trip on Royal Carribeans Adventure of the Seas. We have been told that you manufactured the mattresses used on the ship. Would you please identify the mattress you supplied and the bed frame as well and perhaps suggest where we can purchase in the US?
Thank You,
Jim Pearsall
1482 River Road
New Hope, PA 18938 USA
215-862-6272

Hi,

My Name is Alice Lyjak and I would like to order and buy 4 Maternoll pillows which my parents slept on a cruise ship they said they were fantastic....please see scanned info.

Princess pillo
Production Year 2007
70% Feather 30% Polyester
n. 10815

Your help will be greatly appreciated if you can let me know if there is a store in Ontario that has your pillows or if I can order them from you that would be great.

Thanks so much for your help and have a fantastic Day.

Alice Lyjak,

Hi there,
We went on the Royal Caribbean Cruise on the Freedom of the Seas last September 2007, and the bed was the most comfortable bed we have ever slept in. I contacted RCCL to inquire on what kind of mattress it was and they sent me to you.
If you could please let me know which mattress that was, how much it costs, and how you go about shipping to the U.S., we would greatly appreciate it!
Thank you!
Lindsay Redfern
954-676-5782



Hello,

I recently cruised on the Princess Cruise ship Sapphire Princess and slept on a wonderful mattress that I understand is manufactured by Matermoll. I believe it was the "Admiral" mattress. Your web site indicates you export to Canada and I was wondering if I can see/purchase your products here in Toronto (Canada). If so, is it still under the brand name of Matermoll? I cannot find any reference to your name in Canadian web sites. I would appreciate any information you could give me. Thank you very much.

100 Valleybrook Drive
Toronto ON M3B 2S9
(416) 385 - 4289

Da: Jim Pearsall
A: info@matermoll.com
Inviato: 18 Nov 2008 21:10
Oggetto: USA distributor

Where can I purchase your products in the USA?

Da: Shannon Parkoff [<mailto:shannon@premiere-solution.com>]
Inviato: domenica 16 novembre 2008 21.55
A: info@matermoll.com
Oggetto: Please contact me

Hello- I would like to order 6 king size pillows for item #1183 (MED 462408CS) also, do u have a lite comforter?
Please email me or call me.

Sincerely,

Shannon Parkoff
Premiere Professional Solution
shannon@premiere-solution.com

561-305-2547 Tel
561-760-0496 Fax
Sent via BlackBerry from T-Mobile

which stores in New York, NY USA carry your company's mattresses??
please,help.
Lucy Dubinsky



To Whom It May Concern,

I was recently contacted by a guest who sailed on the Royal Caribbean Explorer of the Seas, who was very impressed with the quality of the mattress in her stateroom. I have been advised that your company, Mattermoll, was the supplier of the mattresses on that ship. Would you be able to tell me if your mattresses are available for retail purchase in the United States? If so, do you have the name of any retail sellers in the area of Raleigh, North Carolina?

I appreciate any assistance you are able to provide. Thank You.

Regards,

Shawn Eckman
Corporate Guest Relations
Trade Support & Services
Royal Caribbean Cruises Ltd.
Phone: 1-800-256-6649
Fax: 1-800-886-6485
Email: SEckman@rccl.com

Hello

I was in Royal Caribbean's "Voyager of the Seas" cruise ship last week. I stayed at suite #1556. I was given the information that the mattresses used in the ship are your products. I normally have a terrible backache when I wake out of my regular bed in the morning. But during my stay in the cruise ship, I did not have that backache and had a very pleasant sleep. I would appreciate it if you could give me the information about what is the model of those mattresses. Also, I want to ask how can I find your products in Turkey.

Thanks.

Buongiorno,

Siamo una ditta olandese.

Un' nostro cliente ha dormito benissimo sul' matrazzo Dreamy. Noi adesso vogliamo comprare questo matrazzo e vogliamo sapere il prezzo quale lei fa a noi.
C'è il Dreamy mattress Layer-Topper 180x200.

Aspettiamo la vostra risposta.

Grazie e saluti

Hedy Kaptein
BOERMA wonen B.V.
Geitenkamp 1-5
6823 HC Arnhem
www.boermawonen.nl
info@boermawonen.nl



Is the Bliss Bed Mattresses available for retail purchase in the USA? We just returned from a cruise on NCL and the bed was so comfortable, we would like to purchase the same mattress including the pillow top pad.

Thank you for any information you can give me.

Larry Lagier

Hello,

We just returned from a cruise aboard the Ruby Princess ship and LOVED the pillows. I wrote down this website from them and would like to order 6 pillows or more if possible. How much do they cost and do we need to purchase in bulk? I can make a bulk order if necessary. Will they come from Italy? What is your shipping charge.

Thank you,
Shannon.

Shannon Santistevan
4588 South Ireland Street
Aurora, CO 80015 USA
303-916-4782 phone
303-766-0350 fax
3-Percenter@comcast.net

Sincerely,
Shannon Santistevan
303-916-4782

Da: aike [mailto:aike@hilvers.nl]
Inviato: mercoledì 3 dicembre 2008 12.03
A: info@matermoll.com
Oggetto: information request

Goodmorning,

We slept on one of your mattresses when we made a cruise with the Norwegian Cruise lines and would buy one of your mattresses.
Do you have a sales representative in Holland?

Greetings,

Aike Hilvers

Hi, thanks,



We slept in a penthouse suite on board of the Norwegian Jewel (room 8630).
We live in the Netherlands, Ringallee 89, 6881 MZ Velp.

We thought it where 5-star mattresses or a sea dream mattress, is that possible?

Hello,

I was recently on a Norwegian Cruise Line cruise within Hawaii--the ship is the Pride of America.

I noticed that the beds were extremely comfortable and looked to see and saw Maternoll on the Mattress topper. I would like to order the Bliss Bed.
Please advise me as to how to do this and the cost for a King Size Bed Bliss Bed mattress topper. Thank you very much.

Sincerely,

Carole Morris
619 427-3319 USA

Good Morning

I need some assistance if possible.
We are trying to assist the NCL vessel, Norwegian Jewel, in locating the mattresses they have in the Courtyard Villa Suites.
They are queen size foam mattresses and have your name but not the model / type.
The Norwegian Jewel was built at Meyer Werft in Germany in 2005.

Do you have a distributor in the US that would have these in stock?

Looking forward to hearing from you soon.

Thanks,
Best Regards
Anthony Tarracino
Sales Manager

Scan-Am
3301 N.E. 2nd Ave.
Miami, FL 33137
Ph: (305) 573-5600
Fx: (305) 573-9050
Cell: (786) 853-3997
www.scan-am.com

Hello
I am looking for price and availability for one of your mattresses.
It is a Queen "Dreamy" 70 x 78.
These have been ordered by NCL and are used in the courtyard villa suites.

Looking forward to hearing from you soon.



Hello,

I was given your email address from Royal Caribbean Cruise lines. I have a real sleep problem and have NEVER been able to sleep as well as I did when we went on our last cruise; Liberty of the Seas. Is there any way of purchasing the mattress topping, pillows, etc.? I really would appreciate any info you can give. Thank you for your time.

Sheila

Hi,

I would like to get information on your mattresses for my personal use. I live in Florida and slept on one on NCL cruise ship (one of the suites)

Please let me know how to order and pricing.

Thank you

Dawn

am a cruise travel agent, and recently sailed on the Celebrity Solstice cruise ship. I was amazed at the comfort of the mattress used on board.

Celebrity referred me to your website, and told me it would list which mattresses are used on each of Celebrity's ship, but I do not see this.

Could you please let me know which style mattress is used on this ship. I was in a standard ocean view stateroom.

I'd also like to know if this mattress would be available for purchase in the United States. I live in Las Vegas, NV.

Thank you,

Elizabeth

Elizabeth Goldman
2004 Sedona Morning Dr.
Las Vegas, NV 89128

(702) 255-2950

I am wanting to purchase Queen Sheet Set that I slept on when I was on a cruise with Royal Caribbean. They gave me this web site, hoping I can find them!! Thank you!

My name is: Tammy H Smith
3774 Berkley Hills Drive North
Southside, Alabama 35907
phone #: 256-442-4650
Please let me know if I can get a set.



Dear Sir or Madam:

My husband and I took a cruise in December on the Royal Caribbean Cruise Line ship, "Liberty of the Seas". The mattress in our stateroom was comfortable, to say the least. We woke up each morning rested and without any back pain. I contacted the cruise line, and they informed us that they purchased their mattresses from your company. We are interested in possibly purchasing the same type of mattress, except in a king size, and were wondering what the cost might be and where one might be purchased in the United States.

We thank you in advance for your anticipated assistance in this matter and eagerly await your response.

Sincerely,

Debbie and Daniel Zielinski
308 Meadowlawn Road
Cheektowaga, NY 14225

We recently were on a cruise on the NCL Dawn and noticed how comfortable the bed was. We believe it was two twin size beds joined and covered with two layers of mattress pads and foam.

We are interested in information on purchasing this type of mattress pad system for our home. Please advise where we can find additional information for the purchase of this product. We are located in Wichita, Kansas USA. Thank you.

Mike Katzenmeier
316-683-5303

Hello:

I am interested in your mattresses. We just came from a Royal Caribbean Cruise in the Legends of the Seas, and we loved the mattress. I do not know the type or name, but maybe you could find out, I called RCC and they sent me to you.

Regards

Suzel Alcazar Ochoa
Finance Department

EPIS - El Paso Industrial Supplies
119 N. Cotton St.
El Paso, Tx 79901

Tel: (915) 533-5080 Ext 108
Fax: (915) 533-4635



Dear Massimo:

I recently wrote to Royal Caribbean telling them how much I and my wife enjoyed sleeping on the ship's mattresses. We slept so very well I asked them who provided the ship's mattresses and was provided your name at Matermoll.

The mattress we slept on was king sized (actually two twin beds stuck go together) with a foam egg crate topper. The combination of the firm mattresses with the egg crate topper was absolutely perfect for us.

Since we did sleep so well, I was wondering if you could tell me about the mattress and the egg crate topper used by Royal Caribbean, let me know if they are available in the USA, and if not, if your ship overseas to the USA and of course the prices for the mattresses (king sized) topper, and shipping with a total cost figure.

Thank you so much for taking the time to respond.

Looking forward to hearing from you. You can reach me by emailing to the following address:

Swatson973@bellsouth.net

Scott Watson
Brandon, Mississippi, USA

Hello,

I went on a Norwegian Cruise on the Dawn a couple of weeks ago and after much research to find out what type of beds they used I was referred to this site. Could you please let me know if these beds were made by your company and if sell them here in the U.S? Thanks!

Trish

We recently were on a cruise on the NCL Dawn and noticed how comfortable the bed was. We believe it was two twin size beds joined and covered with two layers of mattress pads and foam.

We are interested in information on purchasing this type of mattress pad system for our home. Please advise where we can find additional information for the purchase of this product. We are located in Wichita, Kansas USA. Thank you.

Mike Katzenmeier
316-683-5303

I just returned from a cruise on NCL Pearl, they had Matermoll NCL Bliss Bed.

Can I purchase one in USA?

Walter